

01 03 211626Z JUL 03 RR UUUU AA ZEXW
YES

CDR MTMC ALEXANDRIA VA//MTPP//

AIG 7591

AIG 7593

AIG 7595

AIG 7596

AIG 12481

ESC DI FIELD OFFICE M ALICE SPRINGS NT AS//TO//

CDRUSAREUR DCSLOG HEIDELBERG GE//AEAGD-TC//

CINCUSNAVEUR DET IBERLANT SUPPCMP LISBON PO//

513ACCW RAF MILDENHALL, UK// LGTT//

4722SPTS CFB NORTH BAY ONTRARIO CAN//LGTT//

MCAS BEAUFORT SC//S4TOM//

COMNAVSUPSYCOM MECHANICSBURG PA/442//

COGARD WASHINGTON DC//G-WPM-2/GLCL//

HQDA WASHINGTON DC//DALO-TSP-PP//

CMC WASHINGTON DC//LFT-4//

HQUSAF WASHINGTON DC//ILTT//

CDR599THTRANS GPTML WHEELER AAF HI//

DIRMTMC598THTRANS GP VAIHINGEN GE//

INFO CVSARCS OTJAG FT MEADE MD//JACS//

NAVY JAG WASHINGTON DC//NJAG 14C//

GSA FSS CENTRAL OFFICE ARLINGTON VA//

AFLSA WASHINGTON DC//JACC//

CMC WASHINGTON DC//CODE MHP-40//

DFAS OPLOC NORFOLK VA//FTA//

UNCLAS

PASS TO ALL PERSONAL PROPERTY SHIPPING OFFICES WORLDWIDE

SUBJECT: WAIVER/RELEASE OF LIABILITY FOR DAMAGE TO
PRESSBOARD/PARTICLEBOARD FURNITURE

A. REFERENCE HQ MTMC MESSAGE 171725Z AUG 01, SAB

1. IT HAS COME TO OUR ATTENTION THAT CARRIERS/AGENTS ARE HAVING
SERVICE MEMBERS SIGN A WAIVER OF LIABILITY FOR DAMAGE TO THEIR
PRESSBOARD/PARTICLEBOARD FURNITURE. OUR CURRENT POLICY DOES NOT
ALLOW THIS PRACTICE.

2. DEPARTMENT OF DEFENSE (DOD) SHIPMENTS MOVE UNDER A MTMC TENDER OR CONTRACT AND NOT AN INTER/INTRA-STATE TRAFFIC. ALL ITOS MUST USE THE FOLLOWING DIRECTIONS RELATED TO THIS MATTER:

A. ITOS MUST ENSURE COUNSELORS ADVISE MEMBERS TO 'NOT SIGN' ANY WAIVER/RELEASE OF LIABILITY IF REQUESTED BY A CARRIER OR AGENT.

B. SINCE THIS IS CONSIDERED A TENDER OF SERVICE VIOLATION, ITOS WILL ISSUE A LETTER OF WARNING REQUESTING THE CARRIER OR AGENT DISCONTINUE THE USE OF THE WAIVER/RELEASE ON ALL DOD SHIPMENTS.

C. IF THE CARRIER OR AGENT CONTINUES THE PRACTICE AFTER RECEIVING A LETTER OF WARNING, ITOS WILL SUSPEND THE CARRIER AND DISQUALIFY THE AGENT AND FOLLOW PROCEDURES AS OUTLINED IN THE DTR, PART IV, APPENDIX BM, PARAGRAPH B.4. THE CARRIER AND AGENT MUST PROVIDE THE ITO WITH AN APPROPRIATE CORRECTIVE ACTION PLAN PRIOR TO REINSTATEMENT.

D. IF AFTER THE SUSPENSION IS LIFTED, THE CARRIER OR HIS AGENT CONTINUES THE PRACTICE OF HAVING MEMBERS SIGN WAIVER/RELEASE FOR LIABILITY, ITOS WILL FORWARD ALL RELATED DOCUMENTS TO HQ MTMC WITH A REQUEST TO CONVENE A CARRIER REVIEW BOARD TO REMOVE THE CARRIER AND AGENT FROM PARTICIPATION IN THE DOD PROGRAM.

3. FOR QUESTIONS, PLEASE CONTACT, HQ MTMC CARRIER QUALIFICATION AND PERFORMANCE TEAM AT PPPERF@MTMC.ARMY.MIL.

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